

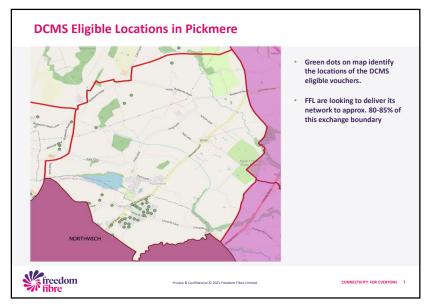
1	The Plan for Pickmere
	TalkTalk already has a significant number of customers in Pickmere and wants to offer a fast Broadband service to those existing customers plus any new customers that is price competitive and affordable
•	Freedom Fibre will be providing the funding and undertaking the building of the Fibre network and TalkTalk will be providing the broadband services to customers with some services going live late Summer 2022
•	We believe there are no other full Fibre providers in the area currently, however plans change all the time.
•	The build will make extensive use of the existing BTOR network of ducts and poles to ensure less disruption for residents than a full network build
•	It is envisaged that any Street Works will be primarily limited to <ul> <li>installing any new chambers</li> </ul>
	<ul> <li>putting in a few road crossings</li> </ul>
	<ul> <li>clearing any duct blackages where they may not have been cleared already</li> <li>Installing New infrastructure where needed which may include new ducts and/or telegraph poles where existing Openreach's infrasture is inaccessible</li> </ul>
•	We will work closely with the Council and all stakeholders in the building of the network
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## Putting up New Poles

- It is inevitable that some new poles will need to be erected in the area. This can cause some conflict amongst
  residents following announcements of these plans.
- Freedom Fibre will engage with residents to ensure they are made aware of these changes:-
- Area's whereby poles are not already positioned in a residential area, will receive a letter through the door for those
  residents impacted. This gives them details of how to raise any questions and arrange for an engineer to visit if required
- Area's whereby poles are already in position, notifications with 30 days notice of any new poles will be placed in the streets, again giving details of how to contact us regarding questions or support
- Freedom Fibre will always try to work with the residents for the best outcome, new poles can be an emotive subject and one we are fully aware of.
- Freedom Fibre have recently put together a video online to support residents to understand why these poles are still
  necessary (<u>https://www.freedomfibre.com/post/neil-mcarthur-explains-freedom-fibre-s-telecom-pole-usage-and-ethos</u>)

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## **Engagement to date and Next Steps**

We have engaged with the Street Works Teams as well as the local Parish Councils to request for further collaboration to share our plans. Additional meetings with the local councils can be arranged to share our plans

An application with DCMS for Gigabit Rural Vouchers has been approved for a small area south of the exchange in Pickmere which will support the additional build costs associated with a Rural build.

Our approach with the voucher scheme will be to invite customers to Register their Interest on our website and pledge their voucher to Freedom Fibre as part of this build roll out.

## Next Steps

- As we progress with our build, it is advisable to arrange resident meetings with the local community to share our plans and ask questions about what to expect
- Request for support from any local Parish Council to arrange these sessions and advertise on social media groups to ensure residents are made aware

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